

ORDERS

Specify catalog number, size, type and other details so orders can be filled correctly. Provide complete shipping instructions.

SPECIAL ORDERS

Items that are special ordered cannot be canceled or returned.

PRICES

Prices will be supplied on a separate price list once a year, but are subject to change without notice.

TAXES

Orders are subject to all applicable taxes.

FREIGHT

Prices include freight, unless special order or otherwise stated. Fuel surcharge for local delivery will apply.

TERMS

- Purchases: Net 30 days on invoiced items.
- Payments are applied to finance charges first, then to the oldest invoices.
- Past due invoices will be assessed a 1.5% monthly finance charge on the first business day of each month.
- Finance charges are accrued on invoices each month they are past due.
- Finance charges are only assessed on past due invoices, not on other finance charges.

CREDIT APPROVAL

All orders are accepted subject to the approval of our credit department.

CLAIMS

- Check all merchandise immediately upon receipt and report errors at once.
- If merchandise is received in bad condition, contact your NFI sales representative to file a claim within 24 hours of delivery.

WARRANTY

- All merchandise sold by NFI is under warranty in accordance with the manufacturer's warranty.
- All freight charges on returned goods must be prepaid.
- Where warranty exists, NFI will repair or replace product. No cash or credit will be provided for warranty items.

RETURNED GOODS

- No goods will be accepted for return to NFI without prior approval.
- A 25% restock fee will be charged on all special order materials canceled or returned.
- All freight charges on returned goods must be prepaid, and are the responsibility of the sender. Only merchandise in like-new, resalable condition will be accepted.



GENERAL POLICIES

**Be sure to ask
about our payment
discount program!**

**Call 904.733.8720,
ext. 8001**

JACKSONVILLE
3200 Powers Avenue
Jacksonville, FL 32207
t: 904.733.8720
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